

ELC

Impact Fund 2016/17

INVESTING TO SPREAD AND EMBED PERSON CENTRED SYSTEMS

How ELC is making a difference to the way we do things around here



In 2016, we invested alongside Essex County Council and West Essex CCG in a programme to scope a person centred outcomes framework and measurement system to kickstart the introduction of family centred commissioning and service delivery that supports resilience. The framework is to be used within a ten-year outcomes based contract that was awarded in November 2016 to Virgin Healthcare and Barnados. This work saw ELC review over 25 existing reports and sets of feedback from Essex parents, children, young people and staff; extract and theme key insights to produce a long list of 16 outcome domains that parents and children tell us impact on their lives. An important finding was that parents often didn't recognise that investing in their personal health and wellbeing builds family resilience and improves their child's life outcomes.

In 2016 we worked in partnership with Hertfordshire Community NHS Trust (HCT) to support the development of a framework of family centred outcomes for early years services. Building on ELC National Archive of early years insights, The ELC Impact Fund identified a long list of outcome domains that HCT can use to guide the design of new outcome tools. This is part of our on-going ELC Life Improver Score R&D programme.



We are investing in supporting the development of new ways of working to deliver 'Group 2 Year Assessments' that sees ASQ-SE and ASQ 3 assessments conducted at group reviews that could offer up to 50% efficiency gains in reviewer time. Co-funded with HCT, The ELC team has supported HCT's health visiting service and local Children's Centre teams to co design, prototype and evaluate a replicable insights-based group review model. The ambition is that this integrated way of working will help both families and early years practitioners to stay well and resilient, thus supporting improved outcomes. The ELC team has invested in adapting its Primary Care Group Consultation training and coaching programme to transfer learning to support this new consultation and assessment model; designed the evaluation framework and analysed data generated in partnership with HCT.

Over the last 18 months, The ELC Programme has invested significant resources in seeking funding to evaluate group consultations in primary care in England. It has become clear that if we are to generate evidence to support at scale adoption of this practice, we need to develop common evaluation tools that anyone who is delivering group consultations can pick and run with from day one. In that way, the data generated from the growing network of early adopters can be aggregated, offer insight into impacted in time, create a strong evidence base for this new practice. The ELC Programme is working with The Alexandra Practice in Whalley Range and Manchester CCGs' Clinical and Strategic Development Lead for Practice Nursing to design and test a simple and robust evaluation framework for group consultations.



The ELC Programme is investing in evaluation of The Nottingham City Care Home Vanguard. Evaluation will see us build on a person centred outcomes framework that we supported the Nottingham City team to build early in 2016. We are now picking up the framework and using it to develop and test a Care Home Life Improver Score and Working Life improver Score that will measure impact of the changes introduced as a result of the Vanguard Programme. A further valuable output from this work will be a person centred outcome measurement tool that can be used in future years to track progress. The tool will also lend itself to outcomes based commissioning.

Georgina has been involved in the NHS Alliance Executive for seven years. In 2016/17, she is contributing to spreading the concept of 'Health Creation' (for more detail see <http://www.nhsalliance.org>). She is leading on new thinking on health creating outcomes and on how the NHS creates through work in partnership with the employability sector. She is working closely with NNHSA's housing lead to facilitate conversations between health and housing about working more closely together within place based planning and commissioning. She is also support NNHSA to contribute expert mentorship within practice development programmes for practice nurses and practice managers in partners with Education for Health.



If you are interested in finding out more about how The ELC Impact Fund, contact Georgina on: 07879 480005